JEFFREY MARTINEZ

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SUMMARY

Experienced community leader and technical coach with a strong background in building and engaging diverse communities. Proven ability to expand membership and foster unity through strategic event planning and partnership development. Adept at leveraging technology to enhance community outreach and engagement. Skilled in cross-functional collaboration to ensure seamless experiences for all stakeholders. Passionate about creating inclusive and welcoming environments for learning and networking.

TECHNICAL KNOWLEDGE AND SKILLS

Languages: Ruby, Python, JavaScript, HTML, CSS, Java, Node, API, Agile Methodology, Software Development Lifecycle
Frameworks/Libraries: Ruby on Rails, React, Next.js, Tailwind CSS, Express.js, Gulp, jQuery, Jakarta, Sinatra, Junit, Sass, Bootstrap, Webpack, Heroku
Database Management: MySQL, MongoDB, PostgreSQL, SQLite3, Relational Databases
Applications: Postman, Visual Studio Code, Eclipse, IntelliJ IDEA, MS Office, Zoom, Amazon S3, InVision, POP (Marvel), Lucid Chart, Slack, Canva, Discord, Draw.io, Netlify, Hostinger, Figma
Technical Support: Local Environment Setup, Zendesk Support, Troubleshooting Hardware & Software, JIRA

PROFESSIONAL EXPERIENCE

Community Leader (Volunteer), *St. Kilian's Church, Farmingdale, NY*   12/2023 - Current
- Expanded and engaged community at St. Kilian's Church, increasing member participation through various events.
- Built and maintained a positive, collaborative environment for diverse groups.
- Represented the church at events, fostering community growth and brand recognition.
- Guided the Youth Group in leveraging technology to enhance communication and outreach through the Drama Club.
- Organized and executed community events, enhancing visibility and participation.
- Presented the VIRTUS Safe Environment Course to educate member on recognizing warning signs of sexual harassment involving minors and vulnerable individuals, preventing such incidents, and taking appropriate actions if they occur.
- Serve as the main liaison for event coordination, member inquiries requiring documentation, and providing English translations for the priest from Spanish.

Software Engineering Technical Coach, *Flatiron School, New York, NY (Remote)*   05/2021 – 06/2024
- Hosted sessions and created a supportive atmosphere at Flatiron School, leading to high satisfaction rates and increased student matriculation.
- Fostered a positive team environment by supporting technical coaches in resolving student issues and providing guidance as needed.
- Collaborate with 6000 software engineering students through pair programming, covering lesson content, debugging, programming concepts, and environmental issues, resulting in 2500+ matriculations with a 99% satisfaction rate.
- Developed and managed team documentation for processes and systems, contributing to a consistent new hire onboarding process and conducting interviews for 23 top-tier candidates on the software engineering team.

Shopify Web Developer, *Garment Printer Ink, Hauppauge, NY*   12/2021 - 01/2022
- Integrated Liquid to create custom pages for the company site for new products and new features of products.
- Improved user interactivity with JavaScript and UI/UX design with custom HTML & CSS.

Restaurant General Manager, *Taco Bell, Merrick, NY*   09/2016 - 08/2019
- Fostered a positive environment for 40 employees by implementing daily recognition and celebratory initiatives, creating a culture of appreciation and motivation.
- Increased retention rates from 80% to 95% by providing targeted coaching sessions for shift leads, focusing on honing communication, customer service, and conflict resolution, which also fostered a cohesive and harmonious team dynamic.
- Coached shift leads on development of strong communication, customer service, and conflict resolution skills.
- Trained other general managers, shift leads, and store employees on safety procedures and customer service.
- Developed a cross-training program to increase productivity and efficiency.

EDUCATION & CERTIFICATIONS

Master of Science in Computer Information Systems, *Bellevue University, Bellevue, NE (Remote)*   11/2023 - Current

Flatiron School Product Design Bootcamp, *New York, NY (Remote)*   06/2024 - Current

Bachelor of Science in Software Development, *Bellevue University, Bellevue, NE (Remote)*   **Graduated**: 06/2023
- **GPA: 3.95/4.00**, Summa Cum Laude, Omega Nu Lambda- Xi Chapter National Honor Society
- Dean's List 4.0 GPA Four Consecutive Terms (Spring 2022, Summer 2022, Winter 2022, Spring 2023)

Flatiron School Software Engineering Bootcamp, *New York, NY (Remote)*   **Graduated**: 11/2020

- Full Stack Software Engineering Intensive Bootcamp Certificate

SOFT SKILLS

Communication, Leadership, Team Collaboration, Problem-Solving, Adaptability, Event Coordination, Public Speaking, Networking, Organizational Skills, Customer Service, Interpersonal Skills, Conflict Resolution, Time Management, Creativity, Decision-Making

TECHNICAL PROJECTS

GuitarStore (Next.js, Node, JSX, React, Tailwind CSS) – Github
Replicated an ecommerce music store to facilitate the purchase of musical instruments.
- Leveraged Tailwind CSS to craft visually appealing layouts and establish a cohesive web design enhancing user experience.
- Implemented dynamic routing to dynamically showcase information for each instrument, optimizing navigation and information access.

The Guild Education Replica (Ruby on Rails, PostgreSQL, Bootstrap) - GitHub Live
Built replica of a Fortune 1000 company's application to manage education assistance benefits.
- Improved background image to be responsive with custom CSS, utilized slim gem for clean code.
- Created feature using PostgreSQL and Rails to enable students to share their experience of courses completed and register for new courses.

Seguidores de Jesus (Ruby, Ruby on Rails, PostgreSQL) - GitHub Live
Built a web application that distributes Parish's communication through the Spanish Community.
- Integrated nokogiri gem for parsing data, including weekly bulletins and the gospel of the day, to share with the community.
- Utilized Amazon S3 Service to enhance image rendering speed by 20% and for document persistence within the application, contributing to scalability from 10 to 500 users within the Spanish Community.